

Bruce Isted
612 Spring Ct
Woodland CA 95776

Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

Please do not limit ISP competition.

Having personal experience with both large and small copper phone line ISPs, the small ISPs have provided better services at a competitive price. When I lived in Davis, CA I chose Omsoft's DSL because they provided superior customer service at a cost comparable to SBC's DSL, over SBC's copper lines.

When I moved to Woodland, CA in 2006 I was disappointed to find that Omsoft was not available to me at the time. I settled on AT&T's U-verse service, but due to reliability, throttling (i.e. paying for the 45 MBPs tier but receiving 24 MBPs tier speed) and customer disservice issues I eventually looked for an alternative ISP.

I initially looked at Wave cable ISP, but everyone I know that has, or has had, Wave said that it was fast but extremely unreliable. Since I often work from home via my company's VPN, reliable internet service is of paramount concern to me. I dismissed Wave as a nonviable ISP alternative.

When I heard about Sonic, my current ISP, I was intrigued. They have delivered on their offer of reliable, un-throttled, uncapped 55 MBPs VDSL service with VOIP over AT&T's copper phone lines, at a price that beats AT&T's slower U-Verse and added-cost phone package. In addition, Sonic has provided competent and responsive customer service to resolve the very few issues I have encountered.

Once again, please do not limit ISP competition.

Sincerely,

Bruce Isted